

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Scott Morris, *et al.*  
Application No.: 10/669,399  
Filed: September 23, 2003

Confirmation No.: 3957  
Group Art Unit: 2136  
Examiner: Ronald Baum

For: METHODS OF RESETTING PASSWORDS IN NETWORK SERVICE SYSTEMS  
INCLUDING USER REDIRECTION AND RELATED SYSTEMS AND COMPUTER-  
PROGRAM PRODUCTS

Date: September 19, 2007

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION OF JUNE 25, 2007**

Sir:

The Applicants provide this response in reply to the Office Action of June 25, 2007.

It is not believed that an extension of time and/or additional fee(s)-including fees for net addition of claims are required, beyond those that may otherwise be provided for in documents accompanying this paper. In the event, however, that an extension of time is necessary to allow consideration of this paper, such an extension is hereby petitioned under 37 C.F.R. §1.136(a). Any additional fees believed to be due in connection with this paper may be charged to our Deposit Account No. 50-0220.

Entry of this amendment and allowance of all claims are respectfully requested.

Amendments to the Specification are provided on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims, which begins on page 3 of this paper.

Remarks begin on page 15 of this paper.

## IN THE SPECIFICATION

Please amend paragraph [0021] as indicated below.

[0021] If the user is unable to enter the correct password (for example, because the user has forgotten the password), the access control point **101** may block access to the data network **111**. According to embodiments of the present invention, the password reset tool **107** can be provided as a part of a sandbox network within the network service system to allow the user to reset his/her password "on-line" without requiring a customer service call. According to additional embodiments, a user may be redirected to a ~~sandbox~~ sandbox network when access is denied, for example, for failure to pay for the service. The sandbox network, for example, may prompt for payment, and further access may be blocked till payment is received. Accordingly, verification information requested at the sandbox network may include information effecting and/or verifying payment (i.e. such as credit card information). Demand on a customer service department may thus be reduced.